

DIAL-A-RIDE Pasadena

Unincorporated County Areas of Altadena, Kinneloa Mesa and East San Gabriel

Type of System:	Elderly and Persons with Disabilities Dial-A-Ride
Eligibility and Service Requirements:	<p>60 years or older or persons with disabilities who reside within the unincorporated areas of Altadena, Kinneloa Mesa and East San Gabriel (the area enclosed by dashed lines on the attached map). Escorts or friends, who are at the minimum 12 years old, accompanying eligible riders.</p> <p>Proof of age and residency for riders 60 years or older. Riders under the age of 60 years require proof of residency and a letter from a physician specifying condition of disability.</p>
Need to Pre-Register:	An application must be completed and submitted before receiving service.
Service Area:	Unincorporated areas of Altadena, Kinneloa Mesa and East San Gabriel and cities of Pasadena and San Marino (the area enclosed by dashed lines on the attached map).
Outside Locations Served:	Up to 2 miles from the service area boundary for medical appointments.
Hours of Service:	<p>Monday - Friday: 7:00 a.m. to 8:30 p.m. Saturday: 9:00 a.m. to 6:30 p.m. Sunday: 7:00 a.m. to 6:30 p.m.</p> <p>New Year's Eve and Christmas Eve: 9:00 a.m. to 6:30 p.m.</p>
No Service:	Service is not provided on the following Holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.
Advance Reservation Requirements:	Up to 5 days in advance or at the minimum 24 hours prior to trip. Same day service is provided subject to availability of vehicle time and capacity.
Fare/Fee:	Eligible riders and short term escorts or friends pay \$.75 per one-way trip.
Escorts:	Escorts of persons with disabilities are allowed at no charge.
Registration:	(626) 744 - 4094 Monday through Thursday 7:30 a.m. to 5:15 p.m. and every other Friday from 9:00 a.m. to 4:15 p.m.
Reservation:	(626) 791 - 7200 Monday through Friday 8:00 a.m. to 5:00 p.m.
Information:	(626) 458 - 3952 Monday through Thursday 8:00 a.m. to 4:00 p.m. Project Manager: Eugenia Thomas