

**DIAL-A-RIDE
Cityride**

**Unincorporated County Areas of
East Malibu, Kagel Canyon, Marina Del Rey,
Topanga, and Areas Surrounding the Cities of
Calabasas, Carson, Chatsworth, and Long Beach**

Type of System:	Curb-to-curb demand response transportation service for Elderly and Persons with Disabilities and taxi cab service.
Provider:	The County of Los Angeles contracts with the City of Los Angeles to include the unincorporated areas near the City in their demand response service.
Eligibility:	Eligible patrons are persons 65 years or older or persons with disabilities who reside within the unincorporated areas of East Malibu, Kagel Canyon, Marina Del Rey, Topanga, and areas surrounding the Cities of Calabasas, Carson, Chatsworth, and Long Beach (the areas enclosed by dashed lines on the maps).
Service Requirements:	For persons 65 years or older, a copy of a birth certificate, Medi-Cal card, DMV card, passport, or other government-issued document showing your age is acceptable. For persons with disabilities, under the age of 65, a copy of the Los Angeles County Transit Operators Association identification card is acceptable.
Service Area:	Originating pick-up location must be within the City of Los Angeles or the above mentioned unincorporated areas. The trip can be up to 20 miles.
Trip Service Hours:	Dial-A-Ride Van Service Monday - Friday: 6:30 a.m. to 4:30 p.m. Saturday and Sunday: No Service Taxi Service 7 days a week : 24 hours a day.
No Service:	Dial-A-Ride service is not provided on the following Holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas.
Fare/CityRide Card:	Once registered, patrons are eligible to load their CityRide Card with \$84 in fare value each quarter for a payment of \$21 or \$9 low-income participants. The fare value may be used for Cityride Dial-A-Ride van trips and taxi trips. The cost per trip varies depending on mode and distance.
Cost for Dial-A-Ride Van Service:	Individual van trips from 1-10 miles cost \$4 in fare value. Individual van trips from 11-20 miles cost \$8 in fare value.
Cost for Taxi Service:	Patrons can offset the first \$12.00 of a one-way trip with the fare value. Any additional charges are the riders' responsibility.
Escorts:	An attendant may accompany a person with disabilities free of charge. The patron and attendant must be picked-up at the same location.
Advance Reservation:	Dial-A-Ride Van Service: 24 working hours in advance of trip, 48 working hours in advance of medical appointments. Taxi service is provided on a demand basis.
How to Register for Service:	Please mail your application with applicable items to: Cityride, P.O. Box 866003, Los Angeles, CA 90086
Registration/Reservation:	(213, 310, 323, or 818) 808-7433 Monday - Friday 8:00 a.m. to 5:00 p.m. or visit the City of Los Angeles Department of Transportation Website at http://www.ladottransit.com/other/cityride/index.html
Comments:	Registered patrons may provide comments regarding service quality to: Eugenia Thomas at 626-458-3952, Monday - Thursday from 8 a.m. to 5 p.m.