

Solar Submittals on EpicLA

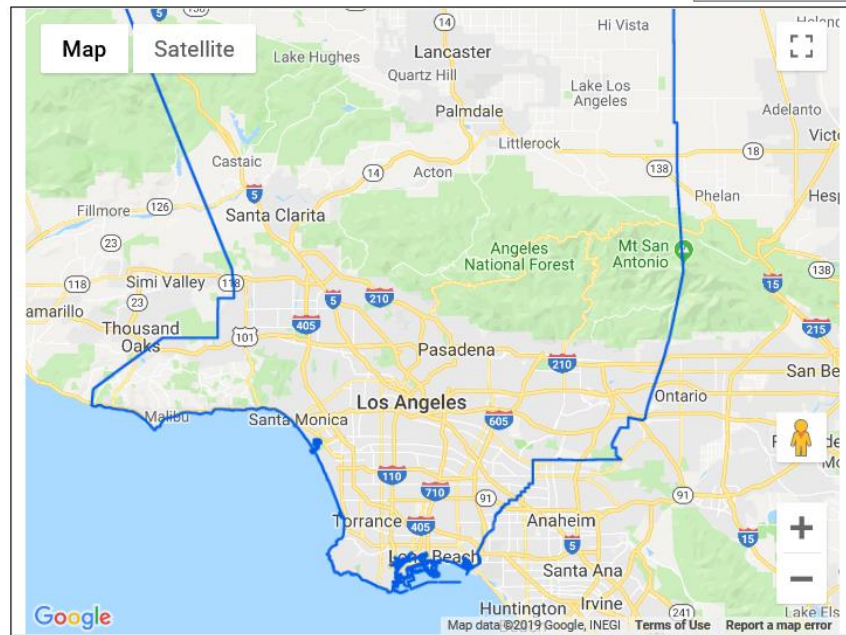
EpicLA and BSOP

- Beginning July 1, 2019 all solar projects within unincorporated Los Angeles County will be submitted through the EpicLA online system
- Epicla.lacounty.gov
- Projects located in contract city jurisdiction will continue to use the existing BSOP online submittal system
- Users can visit the LA County services locator to determine if their project belongs in contract city jurisdiction [here](#)

Service Locator

Enter address and press the FIND SERVICES button.

Please select your services: Construction Utilities Road Transit



Projects Submitted Before Switch to EpicLA

- All projects that are submitted online using the BSOP system will be reviewed and coordinated through BSOP past the July 1, 2019 transition date
- Resubmittals and revisions will all processed through the BSOP system as long as they were initially submitted before the transition date
- New submittals that come in beginning on July 1, 2019 will be reviewed using EpicLA only

Creating an Account

- Click on 'Register Here' at the sign-in page
- The system will send an message to the email address provided in order to continue the registration process
- Set contact preference to 'email' on step 3 of the registration process when filling out the user information

EPIC LA
Los Angeles County - Electronic Permitting & Inspections

Good Evening, **Guest** ▾

Apply ▾ Transportation Building Permit Help Customer Survey Map Pay Invoices Search 🔍 Help ▾ Calendar 0

Log In
Register

Log In

* Username
[Input Field]

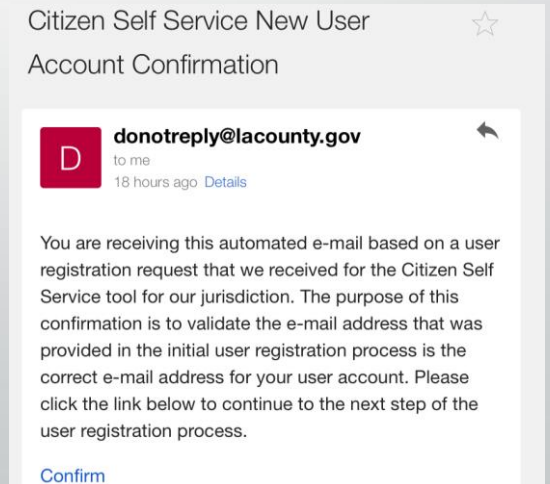
* Password
[Input Field]

Remember Me

Log In

Forgot your password? [Reset it](#)

Don't have an account yet? [Register Here](#)

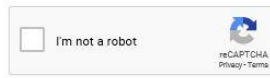


Registration

Step 3 of 3: Contact Information

Personal Info

***REQUIRED**



* Username	<input type="text"/>
* First Name	<input type="text"/>
Middle Name	<input type="text"/>
* Last Name	<input type="text"/>
Company	<input type="text"/>
Business Phone	<input type="text"/>
Home Phone	<input type="text"/>
Mobile Phone	<input type="text"/>
Fax	<input type="text"/>
Other Phone	<input type="text"/>
* Email Address	<input type="text" value="jcepicatest5@gmail.com"/>
* Contact Preference	<input type="text" value="Address"/> <input checked="" type="checkbox"/>

PASSWORD

The password must be at least 8 characters long with at least one lower case letter, one upper case letter, and one number.

Navigating the Dashboard

- The Dashboard is where all projects under the account can be found
- Projects can be found within the 'My Permits' section of the Dashboard
- Menu bar at the top will have links to submit new projects, pay invoices on projects, search help topics, etc.

The screenshot displays the EPIC LA dashboard interface. At the top, the header includes the EPIC LA logo (Los Angeles County Electronic Permitting & Inspections) and a user greeting: "Good Afternoon, Jesse Carrera". A navigation menu below the header contains links for Dashboard, Apply, View, Transportation, Building Permit Help, Customer Survey, Map, Pay Invoices, Search, Help, and Calendar. A blue banner below the menu provides a maintenance notice: "EPIC-LA will be unavailable on Friday, June 7 from 7:00 to 9:00 PM for scheduled maintenance. Thank you for your patience and we apologize for any inconvenience." The main content area is divided into two sections: "My Permits" and "My Plans". Each section features five circular status indicators: Attention (red), Pending (grey), Active (grey), Draft (grey), and Recent (grey). All indicators show a count of 0. Below the "My Permits" section, a red-bordered button labeled "View My Permits" is visible.

Section	Attention	Pending	Active	Draft	Recent
My Permits	0	0	0	0	0
My Plans	0	0	0	0	0

Navigating the Dashboard

- Clicking on 'View My Permits' will bring the user to all permit application cases submitted on EpicLA
- Cases can be sorted by permit number, project address, project name, or relevance

The screenshot shows the 'My Permits' dashboard. At the top is a navigation bar with links: Dashboard, Apply, View, Transportation, Building Permit Help, Customer Survey, Map, Pay Invoices, Search, Help, and Calendar (0). Below the navigation bar is a search bar with the placeholder text 'Search for permit number, project, or address' and a search icon. To the right of the search bar is an 'Exact Match' checkbox. Below the search bar are two filters: 'Display' set to 'All' and 'Select Case Type' (empty). To the right of these filters is a 'Sort' dropdown menu set to 'Permit Number'. Below the filters is a table header with columns: Permit Number, Project, Address, Permit Type, Status, and Attention Reason. The table body is currently empty, displaying the message 'No records to display.'

Applying for Solar Permits

- From the Dashboard's menu bar, the user can select 'Apply' and click on 'All' under the 'Permits' section

The screenshot displays the EPIC LA (Los Angeles County Electronic Permitting & Inspections) dashboard. At the top left is the EPIC LA logo. The top right shows a user greeting: "Good Afternoon, Jesse Carrera" with a dropdown arrow and a shopping cart icon with "0". A dark navigation bar contains the following items: "Dashboard", "Apply" (highlighted with a red box), "View", "Transportation", "Building Permit Help", "Customer Survey", "Map", "Pay Invoices", "Search" (with a magnifying glass icon), "Help", and "Calendar" (with a "0" notification). Below the navigation bar, the page is divided into two columns: "PERMITS" and "PLANS". Under "PERMITS", there is a list of permit types: "Residential New Construction Building Permit - County", "Commercial New Construction Building Permit - County", "Flood Access Permit", "Flood Construction Permit", "Road Construction Permit", and "All (45)" (highlighted with a red box). Under "PLANS", there is a list of plan types: "Regional Planning - Base Application", "Altadena CSD Fence, Wall & Hedge Compliance Registration", "County Floodway Revision", "Geotechnical Study", "Hydrology Study", and "All (52)".

Applying for Solar Permits

- The 'Application Assistant' search bar can be used to look for "Solar" applications
- There are multiple application types that can be chosen spread across residential or commercial and roof mounted or ground mounted
- Select the application type that best suits the project

The screenshot displays the 'Application Assistant' web interface. At the top, a navigation bar includes links for Dashboard, Apply, View, Transportation, Building Permit Help, Customer Survey, Map, Pay Invoices, Search, Help, and Calendar. Below the navigation bar is a search bar with the placeholder text 'Search for application names and keywords'. Underneath the search bar are five filter buttons: All, Trending, My History, PERMITS (highlighted in blue), and PLANS. A link '> Show Categories' is positioned below the filters. The main content area lists four permit categories, each with a description and an 'Apply' button:

- Commercial Addition/Alteration/TI Building Permit - County**
Category Name: * County of Los Angeles Building Permits
Description: Apply here for a commercial building remodel or addition or tenant improvement permit in the unincorporated County area.
- Commercial New Construction Building Permit - County**
Category Name: * County of Los Angeles Building Permits
Description: Apply here for a new construction commercial building permit in the unincorporated County area.
- Commercial Repair/Replacement Building Permit - County**
Category Name: * County of Los Angeles Building Permits
Description: Apply here for a commercial repair or replacement building permit in the unincorporated County area.
- Demolition Permit - County**
Category Name: * County of Los Angeles Building Permits
Description: Apply here for a demolition permit in the unincorporated County area.

Application Assistant



Roof Mount Residential **Solar**

Roof Mount Commercial **Solar**

Ground Mount Utility **Solar**

Solar (Utility Scale Ground Mount - Structural) - County

Ground Mount **Solar**

Commercial New Construction Building Permit - County

[Apply](#)

Category Name:

* County of Los Angeles Building Permits

Description:

Apply here for a new construction commercial building permit in the unincorporated County area.

Commercial Repair/Replacement Building Permit - County

[Apply](#)

Category Name:

* County of Los Angeles Building Permits

Description:

Apply here for a commercial repair or replacement building permit in the unincorporated County area.

Application Assistant

Solar (Residential Roof Mount) - County



All

Trending

My History

PERMITS

PLANS

[> Show Categories](#)

Solar (Residential Roof Mount) - County

Apply

Category Name:

* County of Los Angeles Solar Permits

Description:

Apply here for a residential roof mounted solar permit in the unincorporated County area.

- Users can also utilize the 'Permits' Tab on the left hand side of the screen to pull up all solar permit applications
- Click 'Show Categories' and select 'Permits'
- There will be an option to select 'County of Los Angeles Solar Permits'

Application Assistant

Search for application names and keywords

All Trending My History **PERMITS** PLANS

< Hide Categories

- All 109
- * County of Los Angeles Building Permits 46
- * County of Los Angeles Construction & Demolition Permits 2
- * County of Los Angeles Flood Control District Permits 2
- * County of Los Angeles Landfill Permits 1
- * County of Los Angeles Road Permits 4
- * County of Los Angeles Sewer Infrastructure Permits 1
- * County of Los Angeles Solar Permits 4**
- * County of Los Angeles Transportation Permits 3

Ground Mount Solar Apply

Category Name: * County of Los Angeles Solar Permits
Description: Apply here for a residential or commercial ground mounted solar permit in the unincorporated County area.

Ground Mount Utility Solar Apply

Category Name: * County of Los Angeles Solar Permits
Description: Apply here for a utility scale ground mounted solar permit in the unincorporated area

Roof Mount Commercial Solar Apply

Category Name: * County of Los Angeles Solar Permits
Description: Apply here for a commercial roof mounted solar permit in the unincorporated County area.

Roof Mount Residential Solar Apply

Category Name: * County of Los Angeles Solar Permits
Description: Apply here for a residential roof mounted solar permit in the unincorporated County area.

Project Information

- The submittal workflow will ask for project the project's address
- The search system will typically find the projects address with the house/building number and street name
- If the property does not appear in the search results, then the parcel number can also be searched to find the location
- Select the correct address for the project and continue with the application process

EPIC LA
Los Angeles County - Electronic Permitting & Inspections

Good Afternoon, Jesse Carrera

Dashboard Apply View Transportation Building Permit Help Customer Survey Map Pay Invoices Search Help Calendar

Apply for Permit - Solar (Residential Roof Mount) - County

REQUIRED

Locations Type Contacts More Info Attachments Review and Submit

LOCATIONS

Please search for and select the address(es) and/or parcel(s) on which your project is located. If vacant land, just search and select the parcel(s). If the location is not within the jurisdiction for this plan type, a warning will appear.

Location

Add Location

+

REQUIRED

Save Draft Next

Add Address As Location

Search

Address Information

Search 900 S Fremont

Address	Action
88 Fremont Place Los Angeles, CA 90005	Add
89 Fremont Place Los Angeles, CA 90005	Add
90 Fremont Place Los Angeles, CA 90005	Add
900 S Fremont Avenue Alhambra, CA 91803	Add
900 S Fremont Avenue Alhambra, CA 91803	Add
91 Fremont Place Los Angeles, CA 90005	Add
92 Fremont Place Los Angeles, CA 90005	Add
93 Fremont Place Los Angeles, CA 90005	Add
94 Fremont Place Los Angeles, CA 90005	Add
95 Fremont Place Los Angeles, CA 90005	Add

Results per page 10 1 - 10 of 124 << < 1 2 3 4 5 >>

Project Information

- The workflow will also ask for a project description, contact information, and system details
- If the user needs to continue the application at a different time, the 'Save Draft' button at the bottom of the screen can be clicked to save the project and continue at a later time

Dashboard Apply View Transportation Building Permit Help Customer Survey Map Pay Invoices Search Help Calendar

Apply for Permit - Solar (Residential Roof Mount) - County *REQUIRED

Locations Type Contacts More Info Attachments Review and Submit

PERMIT DETAILS

Please provide a short description of this plan case in relation to the overall project.

* **Permit Type** Solar (Residential Roof Mount) - Coui

Description Roof mounted residential PV System
6.5KW

Valuation 15000

Back Save Draft Next

Project Information

- Contact information will default to the account user's information provided when registering for the account
- Additional contacts can also be searched and added to identify property owner, engineer, contractor, etc. if they have previously created an account

Dashboard Apply View Transportation Building Permit Help Customer Survey Map Pay Invoices Search Help Calendar

Apply for Permit - Solar (Residential Roof Mount) - County REQUIRED

Locations Type **Contacts** More Info Attachments Review and Submit

CONTACTS

Please add any additional contacts that will participate on this project, such as submitting documents, paying bills, and checking status. You can only add contacts that have previously registered in EPIC-LA. You will be able to add contacts at any time during the project.

Applicant

Account Holder

Add Contact

Jesse Carrera (You)

900 Fremont, Alhambra, CA., 91803

Back Save Draft Next

Apply for Permit - Roof Mount Commercial Solar REQUIRED

Locations Type Contacts **More Info** Attachments Review and Submit

MORE INFO

Permit Details [Top | Main Menu](#)

Area of Array (sf)

Total Kw of system

Number of Modules

Back Save Draft Next

Project Information

- In the 'Attachments' section, the user can upload plans, structural calculations, affidavit forms, and other relevant information related to the project
- Be sure that plans are uploaded as a single file PDF – Title page, site plan, roof plan, single line diagram, calculations, specification sheets
- Application may be returned as incomplete after being screened if the plans are not submitted properly

Dashboard Apply View Transportation Building Permit Help Customer Survey Map Pay Invoices Search Help Calendar

Apply for Permit - Solar (Residential Roof Mount) - County

REQUIRED

Locations Type Contacts More Info Attachments Review and Submit

Attachments

Please attach the required and supporting documents.

Supporting Document

Solar Plans 1st Submittal.pdf
Size: 7.48 MB

Remove

Add Attachment

Supported: pdf, jpg, png, jpeg, gif, tiff, doc, docx, xls, xlsx, text, dwg, zip, dxf, dwf, dwfx.

Back Save Draft Next

Project Information

- The final step is to review the information that has been provided for the application
- The amount shown on this screen for 'Estimated Fees' is subject to change after being screened for completeness by Building & Safety
- An invoice will be created for the user to pay plan check fees in order for LA County Building & Safety to review the project

Apply for Permit - Solar (Residential Roof Mount) - County REQUIRED

Progress: Locations ✓, Type ✓, Contacts ✓, More Info ✓, Attachments ✓, Review and Submit 6

[Submit](#)

Locations

Location	900 S Fremont Avenue, Alhambra, CA, United States, 91803
Parcel Number	5342005903

Basic Info

Type	Solar (Residential Roof Mount) - County
Description	Roof mounted residential PV System 6.5kW
Valuation	15000
Applied Date	06/05/2019

Contacts

Applicant	Jesse Carrera 900 S Fremont Avenue, Alhambra, CA., 91803
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Estimated Fees

The following is a fee estimate and totals are subject to change. Additional fees may apply.

Fee	Amount
Building Permit Issuance Fee	\$31.10

Total: \$31.10

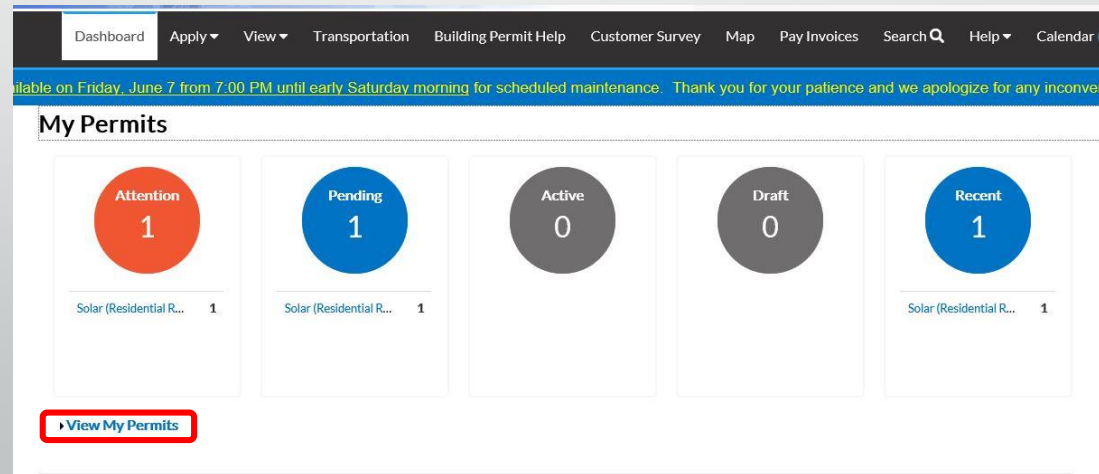
Successful Submittal

- After verifying that all information is correct, proceed to the bottom or top of this page to click 'Submit' and have the application sent for review
- The user will be greeted with a message that the application has been submitted successfully on the new project hub page
- This screen will be the hub for the project where the user can check on the status, fees, reviews, and download/upload new files

The screenshot displays a web application interface for permit management. At the top, a navigation bar includes links for Dashboard, Apply, View, Transportation, Building Permit Help, Customer Survey, Map, Pay Invoices, Search, Help, and Calendar. A green notification banner at the top states: "Your permit application was submitted successfully. No fees are due at this time; we will review your application, and we will be in touch with you shortly." Below this, the permit number is displayed as "Permit Number: UNC-SOLR190605000173". A breadcrumb trail shows "Permit Details | Tab Elements | Main Menu". The main content area features a light blue header with fields for "Type: Solar (Residential Roof Mount) - County", "Status: New - Online", and "Project Name:". Below this is a horizontal menu with tabs for Summary, Locations, Fees, Reviews, Inspections, Attachments, Contacts, Sub-Records, Holds, Meetings, and More Info. The "Summary" tab is active, showing three panels: "Progress" with a 0% completed donut chart, "Fees" showing a total of \$0.00, and "Workflow" with a list of tasks including "Solar Completeness Check - Scheduled for 06/12/2019" and "Assess Fees/Create Invoice". The "Available Actions" panel on the right shows "No Actions".

Paying Fees & Next Steps

- Building & Safety staff will be notified that a new application has been submitted and is ready for review
- If the plans are acceptable for review, an invoice will be generated for the user to be able to pay fees online
- Back on the Dashboard, the project hub can be reached again by finding it on the 'View My Permits' section



Paying Fees & Next Steps

- An automated message will be sent to the user's listed email address notifying them that an invoice has been created and that plan check fees are ready to be paid
- Invoices for all projects can be accessed on the project hub or directly from the dashboard on the lower portion of the screen
- Click on the 'Fees' tab to see more information on what fee is being charged and the amount per fee
- When ready, click on the 'Add to Cart' button on the top right portion of the screen and follow the steps to check out and pay the fees

The screenshot displays a dashboard with three main sections:

- My Plans:** A row of five circular status indicators: Attention (0), Pending (0), Active (0), Draft (0), and Recent (0). Below this row is a link: [View My Plans](#).
- My Inspections:** A row of three circular status indicators: Requested (0), Scheduled (0), and Closed (0). Below this row is a link: [View My Inspections](#).
- My Invoices:** A table with three rows and three columns. The first two rows are for 'Current' and 'Past Due' invoices, and the third row is for the 'Total'. Each row includes a count, a dollar amount, and an 'Add To Cart' button. This section is highlighted with a red rounded rectangle.

Status	Count	Amount	Action
Current	0	\$0.00	Add To Cart
Past Due	1	\$165.90	Add To Cart
Total	1	\$165.90	Add To Cart

Below the 'My Invoices' table is a link: [View My Invoices](#).

Paying Fees & Next Steps

- Unpaid fees will show up on the project hub when there is an invoice that has been issued to the user that has not been paid
- For prompt review, applicants can also email the plan reviewer directly to let them know that plan check fees have been paid and the plans are ready to be reviewed

The screenshot displays a project hub interface with a navigation bar at the top containing tabs: Summary, Locations, Fees (with a red notification icon), Reviews, Inspections, Attachments, Contacts, Sub-Records, Holds, Meetings, and More Info. The main content area is divided into three columns:

- Progress:** A donut chart shows 0% completed. A legend indicates: Completed (green), In Progress (blue), and Not Started (grey).
- Fees:** A large blue text displays "\$165.90". Below it are two buttons: "View Details" and "Add to Cart".
- Workflow:** A vertical list of tasks with radio buttons:
 - Solar Completeness Check - Scheduled for 06/12/2019
 - Assess Fees/Create Invoice
 - Fees Paid
 - Electrical Permit Plan Review
 - Building Permit Plan Review
 - Plans Stamped
 - Agency Clearances (Building)
 - Print Agency Referral List
 - Verify License - Insurance
- Available Actions:** A section with a red warning icon and the text "Unpaid Fees" followed by "\$165.90" and "06-05-2019". A blue "Pay Now" button is positioned to the right.

Permit Number: UNC-SOLR190605000173

Add to Cart

[Permit Details](#) | [Tab Elements](#) | [Main Menu](#)

Type: Solar (Residential Roof Mount) - County

Status: New - Online

Project Name:

Summary

Locations

Fees

Reviews

Inspections

Attachments

Contacts

Sub-Records

Holds

Meetings

More Info

[Remaining Fees](#) | [Paid Fees](#) | [Next Tab](#) | [Permit Details](#) | [Main Menu](#)

Remaining Fees

Sort Fee

Fee	Invoice	Computed	Amount Due
Photovoltaic Plan Check Residential	00072208	\$165.90	\$165.90

Results per page 10 1 - 1 of 1 << < 1 > >>

Paid Fees

Sort Fee

Fee	Invoice	Computed
No records to display.		

Shopping Cart

Total \$165.90

Check Out

Invoice: 00072208

Description: NONE

Due Date: 06/05/2019

Billing Contact: Carrera, Jesse

Case Number	Project	Case Address	Amount Due
UNC-SOLR190605000173		900 S Fremont Avenue Alhambra CA 91803	\$165.90

\$165.90

Remove

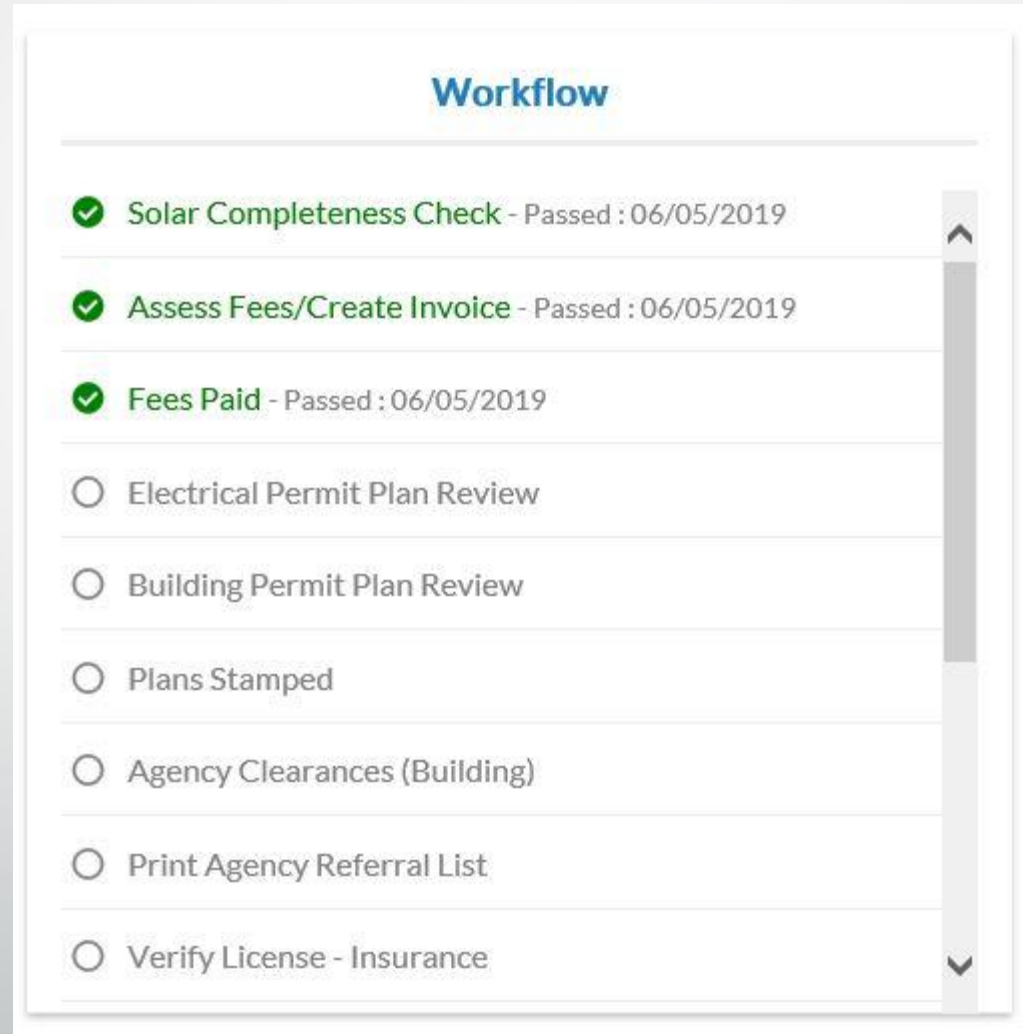
[Top](#) | [Main Menu](#)

Total \$165.90

Check Out

Workflow Updates

- The workflow for the project is visible from the project hub
- Once actions have been done by the applicant or plan reviewer, the steps shown in the workflow will turn green to indicate that step is completed
- If a step has been failed, such as plans being incomplete and returned to the applicant, that step will turn red to indicate that further action is needed



The screenshot displays a 'Workflow' section with a list of tasks. The first three tasks are marked as completed with green checkmarks and dates: 'Solar Completeness Check - Passed : 06/05/2019', 'Assess Fees/Create Invoice - Passed : 06/05/2019', and 'Fees Paid - Passed : 06/05/2019'. The remaining seven tasks are marked as pending with empty circles: 'Electrical Permit Plan Review', 'Building Permit Plan Review', 'Plans Stamped', 'Agency Clearances (Building)', 'Print Agency Referral List', and 'Verify License - Insurance'. A vertical scrollbar is visible on the right side of the list.

Task Name	Status	Completion Date
Solar Completeness Check	Completed	06/05/2019
Assess Fees/Create Invoice	Completed	06/05/2019
Fees Paid	Completed	06/05/2019
Electrical Permit Plan Review	Pending	
Building Permit Plan Review	Pending	
Plans Stamped	Pending	
Agency Clearances (Building)	Pending	
Print Agency Referral List	Pending	
Verify License - Insurance	Pending	

Plan Review - Corrections

- After fees have been paid, the assigned plan reviewer will check the plans for code compliance
- In the case of corrections, the user will receive an email that the plan review status has been updated to 'Not Cleared'
- A follow-up email will also alert the user that new files have been uploaded online
- New files can be found in the 'Attachments' tab of the project hub
- Once new, revised plans are ready to be uploaded for review, the user can navigate to the 'Attachments' tab to submit those files

The screenshot displays a software interface with a navigation bar at the top containing tabs for 'Reviews' (with a red exclamation mark icon), 'Inspections', 'Attachments', 'Contacts', and 'Sub-Rec'. Below the navigation bar is a section titled 'Workflow' containing a list of review steps:

- Electrical Permit Plan Review** - Failed : 06/05/2019
- Solar Completeness Check** - Passed : 06/05/2019
- Assess Fees/Create Invoice** - Passed : 06/05/2019
- Fees Paid** - Passed : 06/05/2019
- Electrical Permit Plan Review
- Building Permit Plan Review
- Plans Stamped
- Agency Clearances (Building)
- Print Agency Referral List

Attachments

Permit Number: UNC-SOLR190605000173 Add to Cart


[Permit Details](#) | [Tab Elements](#) | [Main Menu](#)

Type: Solar (Residential Roof Mount) - County **Status:** In Review **Project Name:**

[Summary](#) | [Locations](#) | [Fees](#) ! | [Reviews](#) | [Inspections](#) | **[Attachments](#)** | [Contacts](#) | [Sub-Records](#) | [Holds](#) | [Meetings](#) | [More Info](#)

[Attachments](#) | [Next Tab](#) | [Permit Details](#) | [Main Menu](#)


Attachments Sort: Needs Action



Attachment

[Solar Plans 1st Review.pdf](#)


Uploaded: 06/05/2019



Attachment

[Solar Plans Approved.pdf](#)

Uploaded: 06/05/2019




Attachment

[Solar Plans 1st Submittal.pdf](#)

Uploaded: 06/05/2019

Notes: Supporting Document



Attachment

[Solar Plans 2nd Submittal.pdf](#)

Uploaded: 06/05/2019

Notes: Supporting Document

Supporting Document

Add Attachment

+

Supported: pdf, jpg, png, jpeg, gif, tiff, doc, docx, xls,xlsx, text, dwg, zip, dxf, dwf, dwfx

Submit

Plan Review - Approved

- The plan reviewer receives an email that new plans are ready to be checked
- Once all corrections are addressed, the plan reviewer will update the project status to 'Cleared' and the approved plans uploaded for the user
- Approved plans will also be found in the 'Attachments' tab
- Workflow will again be updated to indicate the approval status of the plan review

Workflow

- Electrical Permit Plan Review - Passed : 06/05/2019
- Electrical Permit Plan Review - Failed : 06/05/2019
- Solar Completeness Check - Passed : 06/05/2019
- Assess Fees/Create Invoice - Passed : 06/05/2019
- Fees Paid - Passed : 06/05/2019
- Plans Stamped - Passed : 06/05/2019
- Agency Clearances (Building)
- Print Agency Referral List
- Verify License - Insurance

Permitting

- Permitting remains the same as per usual and is done at the local district office that has jurisdiction of the project location
- Two stamped, color sets are to be printed out and taken in person to the local office
- Permit technicians will collect the remaining permit fees on the project before permit is issued
- Inspections can be scheduled by coordinating with the district office

Revisions

- If there are any changes that need to be made after the plans have been initially approved, the user can return to the 'Attachments' tab to upload the revised files
- The original plan reviewer will be notified of the update to the documents on the project and proceed with the review process of the new plans
- Applicants can also contact the plan checker directly via email or phone to relay that new files have been uploaded for review
- Fees will be assessed for the additional reviews done, and an invoice will be sent to the user to pay fees

Support

- For support on submitting online, applicants can refer to the help section on the Dashboard menu bar
- Applicants can also contact BSD-ITSupport@dpw.lacounty.gov or (626) 458-3180 for general help on the application process