



## COMMUNITY NEWSLETTER

District 21 -Kagel Canyon  
Fall 2025



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## Proposed Water Rate Increase

Los Angeles County Public Works, on behalf of the Los Angeles County Waterworks Districts (LACWD), provides services that ensure its customers have safe, clean, and reliable water. We are making long-term investments to ensure that our water system is well maintained. It's been two decades since the last general rate increase. To keep up with rising costs and maintain reliable service, LACWD is proposing a water rate increase from 2026-2030.

For more information, please visit: [pw.lacounty.gov/go/Prop218-WWD](http://pw.lacounty.gov/go/Prop218-WWD)



## Water Conservation and Rebates

Don't forget—rebates are available for water-saving devices and upgrades! From high-efficiency appliances to smart irrigation controllers and turf replacement, our rebate programs make it easier to conserve water and reduce your utility bill.

Visit our website to learn more and apply today!  
[lacwaterworks.org](http://lacwaterworks.org)



## Free Water Use Survey

Take advantage of our free Water Use Survey! Our team will review your indoor and outdoor water use and provide personalized recommendations to help you save water and lower your bill! To schedule, email us at: [waterusesurvey@dpw.lacounty.gov](mailto:waterusesurvey@dpw.lacounty.gov)

## Fall/Winter Outdoor Watering Reminder

Cooler weather means your plants need less water. Adjust your irrigation schedule and reduce outdoor watering to avoid waste and protect your landscape. In most cases, watering once or twice a week is plenty during fall and winter. For more conservation tips, please visit our website at [lacwaterworks.org](http://lacwaterworks.org)



**Staff Highlight**  
**Meet Luis Villa**



Luis Villa is a Senior Water Service Worker who has been working for the County for ten years. Luis responds to emergency water main breaks and performs critical repairs to maintain water distribution operations for the district and the public. He leads crews in the field and makes on-the-spot decisions to ensure the safety of both the team and the community.

What Luis enjoys most about his job is being placed in challenging situations that test his resilience. Facing adversity and working through it builds perseverance—and that's something he takes pride in every day.



## Reminders

In observance of the upcoming holidays, our offices will be closed on the following dates:



- **Christmas** – Thursday, December 25
- **New Year** – Thursday, January 1

We wish you and your family a safe and joyful holiday season!

## Stay Connected

- Sign up or logon to MyWAM and add your email address to receive emergency notifications, e-newsletters and more at [DPW.lacounty.gov/MyWAM](https://DPW.lacounty.gov/MyWAM)
- Public Works “The Works” mobile app
- Follow LACWD on social media:
  -  Los Angeles County Public Works
  -  @LACoPublicWorks
  -  Los Angeles County Waterworks Districts
  -  @LACoWaterworks

