COUNTY OF LOS ANGELES

DEPARTMENT OF PUBLIC WORKS

"To Enrich Lives Through Effective and Caring Service"

MARK PESTRELLA, Director

900 SOUTH FREMONT AVENUE
ALHAMBRA, CALIFORNIA 91803-1331
Telephone: (626) 458-5100
http://dpw.lacounty.gov

ADDRESS ALL CORRESPONDENCE TO:
P.O. BOX 1460
ALHAMBRA, CALIFORNIA 91802-1460

June 1, 2025

IN REPLY PLEASE
REFER TO FILE: EP-2

Dear Property Owner and/or Tenant:

TRASH, RECYCLING, AND ORGANIC WASTE COLLECTION SERVICE FOR THE CHARTER OAK/COVINA RESIDENTIAL FRANCHISE

As your trusted government service provider for trash collection in your community, Los Angeles County Public Works is committed to providing high-quality service to all residents.

On January 7, 2025, the County of Los Angeles Board of Supervisors awarded a new contract to Arakelian Enterprises, Inc., doing business as Athens Services (Athens Services) to provide trash, recycling, and organic waste collection services for the unincorporated areas of Charter Oak/Covina. The new contract will be effective on November 1, 2025. The contract term is for 4 years with one, 2-year renewal option, and a month-to-month extension of up to 12 months for a potential maximum contract term of five years.

Basic services such as weekly automated trash, recycling, organic waste collection services, bulky item pickup, and the removal of illegally dumped items will remain the same under the new contract. Please refer to the frequently asked questions on the back of this letter for more information.

If you have any questions, please call our hotline at (888) 253-2652, Monday through Thursday, 7 a.m. to 5 p.m. You may also contact Athens Services at (888) 336-6100, Monday through Friday, 8 a.m. to 5 p.m.

Very truly yours,

MARK PASTRELLA, PE
Director of Public Works

CLARK AJWANI
Senior Civil Engineer
Environmental Programs Division

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Enc.

Los Angeles County Public Works

CHARTER OAK/COVINA RESIDENTIAL FRANCHISE TRASH COLLECTION
Frequently Asked Questions

Who will be my waste hauler?
Athens Services will continue to be your waste hauler.

When will the new trash, recycling, and organic waste collection services begin?
The new services are scheduled to begin on November 1, 2025.

How was the waste hauler selected*?*
The County utilizes a competitive process in selecting a waste hauler. Invitations are sent to all permitted waste haulers to submit proposals. The proposals are then evaluated by a committee based on factors such as price, experience, work plan, references, and environmental and legal history. The table below shows the scores for this solicitation, with Athens Services receiving the highest overall score.

Waste Hauler (Proposer)	Evaluation Score	Monthly Rate
Arakelian Enterprises, Inc. dba Athens Services	92.41	$36.72
American Reclamation, Inc.	83.84	$37.96
Universal Waste Systems, Inc.	78.60	$42.67
Ware Disposal, Inc.	84.72	$36.80

What will my rate be under the new agreement?
The new rate will be $ 36.72 per month for basic service and $ 27.54 per month with the senior discount (for qualifying seniors).

Who may use this service?
All single-family homes and multifamily properties with four or fewer units using plastic carts in the area can either manage their trash, recycling, and organic waste services through this contract or choose to self-haul their waste to a disposal facility.

What service features are included in the basic rate?
- One 96-gallon trash cart, one 96-gallon organic waste cart, and one 96-gallon recyclables cart (carts smaller than 96-gallons are available upon request).
- Four on-call pickups per year for the following:
  - Bulky items – unlimited quantities
  - Electronic waste – up to 10 items per pickup
  - Excess bagged trash – up to 5 bags per pickup
  - Excess green waste - up to 10 bags/bundles per pickup
  - Wood and dry lumber – up to two 70-pound bags/bundles per pickup
- Holiday tree curbside collection.
- Annual curbside clean-up event for bulky items and bagged/bundled trash and green waste.
- Two mulch and compost giveaways and two green waste drop-off events per year.
- Roll-out cart service for qualifying elderly and/or disabled customers, upon request.
- Collection of abandoned waste found in alleys and public rights-of-way.
- Four free sharps containers for needles per year, provided upon request.