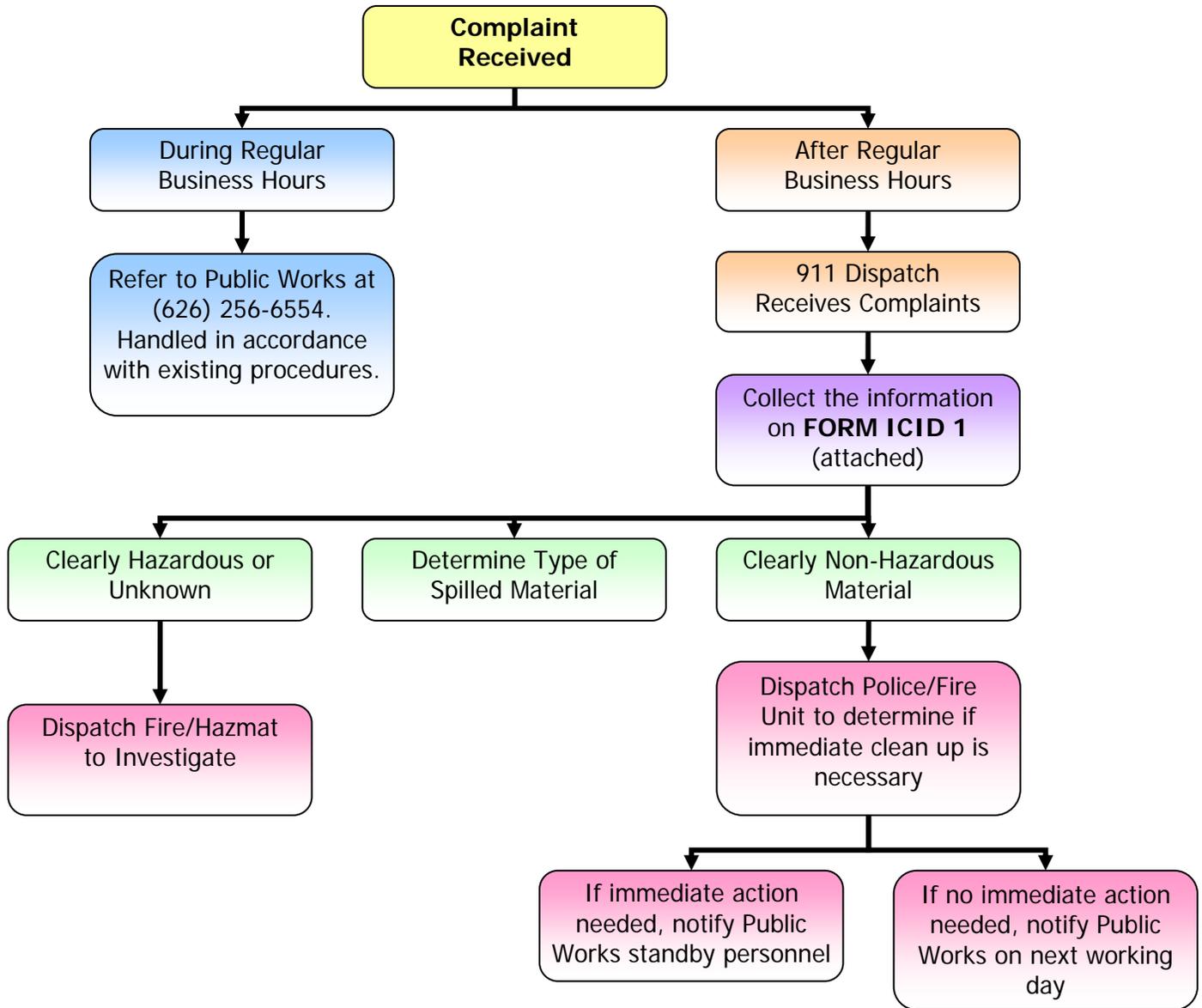


# NPDES Storm Water Program

## Hotline Response Guidelines

Spills occurring on city streets will eventually reach the ocean if not cleaned up properly and promptly. Even non-hazardous materials such as used oil can cause significant pollution. The goal of the City's NPDES Storm Water Program is to reduce pollution as much as possible. This chart summarizes the procedures for responding to citizen or other complaints regarding spilled materials.



# ILLICIT DISCHARGE/CONNECTION PROGRAM

FORM  
**ICID 1**

## REPORTING AND RESPONSE FORM

# \_\_\_\_\_

### REPORTING INFORMATION

DATE AND TIME: \_\_\_\_\_  
REPORTED BY: \_\_\_\_\_  
PHONE NUMBER: \_\_\_\_\_  
ADDRESS: \_\_\_\_\_  
COMMENTS: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### SITE INFORMATION

LOCATION OF DISCHARGE: \_\_\_\_\_  
\_\_\_\_\_  
TYPE OF MATERIAL:  OIL / GREASE  SEDIMENT  
 HAZARDOUS  UNKNOWN  
 WASTEWATER  OTHER: \_\_\_\_\_  
ESTIMATED QUANTITY: \_\_\_\_\_ GALLONS / POUNDS (CIRCLE ONE)  
LAND USE:  RESIDENTIAL  INDUSTRIAL  
 COMMERCIAL  PUBLIC

### RESPONSE INFORMATION

PERSONNEL/TIME/DATE: \_\_\_\_\_  
OBSERVATIONS: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### FOLLOW UP INFORMATION

REFERRED TO:  John L. Hunter & Associates, Inc.  Health/HazMat  Police Department  Fire Department  Other: \_\_\_\_\_  
COMMENTS: \_\_\_\_\_

JLHA 11/1999

# ILLICIT DISCHARGE/CONNECTION PROGRAM

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JLHA 11/1999