

## VI. ASSESSMENT OF PROGRAM EFFECTIVENESS

1. An assessment of your agency's compliance with permit requirements, based on your responses to the questions in this form;

The City of Covina is in compliance with the requirements of the permit and continues to improve its implementation of the various programs, particularly with regard to the coordination of effort between City departments. City staff is trained annually in order to ensure that their knowledge of NPDES programs and BMPs remains up to date. Staff's increasing awareness of and interest in the City's stormwater pollution prevention program are evidenced by more frequent discussion of stormwater pollution issues during staff meetings. Staff knowledge of the Municipal Program and the Public Agency BMPs has improved tremendously as evidenced by the number of referrals they make to Environmental Services for apparent illicit discharges and violations that they encounter in the field.

In 2011-12, Covina continued to educate contractors, businesses, and the public about stormwater pollution requirements and programs. Contractors, business owners and residents express a greater understanding of the Development and Construction program requirements when they apply for permits.

2. Descriptions of any evaluation methods that your agency uses to determine the effectiveness of your storm water management program;

The City continues to monitor the effectiveness of its storm water program by keeping track of resident and business inquiries regarding storm water, reported violations and staff feedback. We also continue to provide aggressive outreach about the environmental impacts of dumping used oil and as a result distribute a large number of used oil recycling containers every year.

3. A summary of the strengths and weaknesses of your agency's storm water management program;

City staff from various departments are highly committed to the program and eager to learn more about proper implementation. Staff are increasingly proactive about learning about NPDES model programs and reporting violations. Staffing changes, however, makes it difficult to maintain operating procedures. The lack of funding makes program implementation increasingly difficult, particularly given a shrinking City budget.

4. A list of specific program highlights and accomplishments;

An aggressive storm drain inspection and illicit discharge identification program resulted in identification, termination and clean-up of numerous illicit discharges. Highlights and accomplishments include:

- Held First Annual Public Works Open House with a booth highlighting stormwater pollution prevention and displaying the stormwater model and other stormwater displays and information materials.
- Held three Community Clean-Ups where stormwater pollution prevention information was discussed with residents and materials handed out.
- Held second annual Covina Fair on May 19, 2012 highlighting stormwater pollution prevention.

- Implementation of Used Oil Program with over 574 used oil recycling containers being distributed to residents.
- Sponsorship of the Used Oil Race Car which attracted significant attention to the City's Used Oil Program and free used oil container give-a-way.
- Close cooperation with street sweeping and trash contractor to ensure high quality and, if necessary, additional street sweeping in high traffic areas and additional disposal of transit stop trashcans in order to reduce stormwater pollution.
- Aggressive sanitary sewer maintenance program with "hotspots" being serviced frequently in order to prevent sanitary sewer overflows.

5. A description of water quality improvements or degradation in your watershed over the past fiscal year;

The City does not have a mechanism in place at this time to track and document water quality improvement or degradation compared to prior years, but it is working with Los Angeles County, the Principle Permittee, to implement monitoring procedures and systems that will provide such information in the future.

6. Interagency coordination between cities to improve the storm water management program;

The City has cooperated closely with neighboring cities to share information and resources. One of the inter-city programs is sponsorship of the Used Oil Racecar, which will assist Covina in promoting the recycling of used oil during Thunderfest and other City events. Valuable information has been shared with and received from the cities of San Dimas, La Verne, Monrovia, West Covina, and Pomona among others, and has led to improvements in various programs, particularly the Public Information and Municipal programs.

7. Future plans to improve your agency's storm water management program; and Building and Engineering Sections staff will be provided additional training to conduct facilities inspections so that potential violations can be prevented or identified during their routinely-scheduled inspections. Handouts, particularly for the Construction and Development programs will be updated so that residents and project applicants can have updated informational materials. Additional information about stormwater pollution and role of each department will be distributed to City departments.

8. Suggestions to improve the effectiveness of your program or the County model programs.

Additional funding is necessary in order to ensure compliance with the requirements of the storm water program.

B. On a scale of 1 to 10 (10 being full implementation of requirements by their deadlines), rate your municipality's level of compliance with Order No. 01-182.

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C. List any suggestions your agency has for improving program reporting and assessment.

None at this time.