

LOS ANGELES COUNTY WATERWORKS DISTRICTS  
DISTRICTS 40, 36, 37 & 21

# splash



WINTER 2008

## WINTERIZE YOUR HOME OR BUSINESS

As we approach the winter season and the cold weather sets in, you may find yourself without water one frosty morning if you don't winterize your home or business.

To prepare for the potentially freezing weather, make sure you insulate any and all exposed pipes. Insulating exposed pipes will reduce the possibility of waking to find that you have no water to shower or make coffee. Freezing can also cause pipes to split and then leak once the ice in the pipes thaws, which could escalate into a costly repair or flooding in your kitchen or bathroom if you leave the house with the taps left on.



*Turn off the water to your sump cooler and drain the supply line and cooler reservoir.*



*Cover your sump cooler for the winter.*



*Insulate exposed pipes, sprinkler valves and backflow devices.*



*Visit your local home improvement store, purchase an insulation kit and insulate all exposed pipes.*

## FREE Water-Use Evaluation

### Save Water and Money

Do you want to do your part to save water, but you're not sure how? The Los Angeles County Waterworks Districts (Districts) offer customers free in-home water-use evaluations that can help you identify leaks, check your sprinkler system for problems, and provide and install free water-saving devices such as faucet aerators and low-flow shower heads.

Customers (including businesses and institutions) can request a water audit and a District representative will visit the home to identify areas where water is being wasted, provide a customized outdoor watering schedule and evaluate what each household can do to save water and bring water bills down. These surveys help people find sources of waste they never knew existed in their own homes and help the Districts save much needed water.

### FREE WATER SURVEY!

Call (888) 987-9473 today for a free in-home, water-use evaluation to show you easy ways to save water and money.

# Water Crisis Avoided!

## Conservation Worked During Treatment Plant Upgrade

Customers Saved 35 Percent  
October 28- November 2!

Los Angeles County Waterworks District No. 40 (District) customers saved almost 75 million gallons of water during planned upgrade and expansion at Antelope Valley-East Kern Water Agency's (AVEK) Quartz Hill Water Treatment Plant October 28-November 2. During the six-day period, residents used 35 percent less water than the week prior, showing impressive cooperation with requests from the District to drastically cut down on water use to avoid potential water shortages.

The shutdown affected District 40 customers in regions 4 and 34, Lancaster and West Palmdale, who are served by the Quartz Hill Water Treatment Plant. Only 40 percent of District water supplies come from local groundwater, and the water supply could have been interrupted had residents not followed critical water-saving tips.

"We applaud all of our customers who turned off their sprinklers and used less water in their everyday lives, easing the demand on our water supply and allowing us to successfully deliver water to all residents," said Adam Ariki, Head of the Waterworks Division of the Department of Public Works. "We encourage customers to continue their water-saving practices to conserve valuable water supplies for the future."

A second shut-down of AVEK's Quartz Hill Treatment Plant will take place in mid-February 2008. More information will be posted on our website [www.lacwaterworks.org](http://www.lacwaterworks.org) as it becomes available.

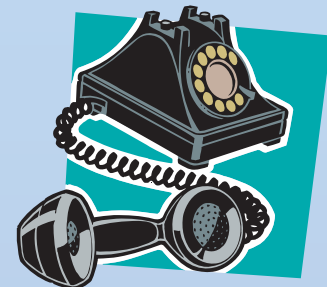
## NO MORE LEAKS!

Fixing a leaky faucet, pipe or sprinkler can easily save 600 gallons of precious water from going down the drain each month. Remember to check weekly and adjust your sprinklers (water pressure alone can force your sprinklers out of alignment). Many times, sprinklers are set to go on when we're away from home or asleep. If you see that a neighbor may have a leak, let them know—they'll probably thank you for it.

To report water leaks or nuisance water running into the street, call

**(800)675-HELP**

Please provide an address or general location for our Waterworks crews to investigate.



**Mission: To provide reliable, high-quality water and service at a reasonable cost to all of our customers.**

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