

To provide reliable, high-quality water and responsive customer care in a cost-effective, sustainable, and environmentally responsible manner.

Winterizing Your Irrigation System! Conserve Water and more...



Hard freezes in the winter times can cause damage to irrigation systems, so take precautions. You can winterize your irrigation system by simply taking the following steps:

1. Shut off the water supply to the irrigation system and insulate the main shut off valve.



2. Most controllers have a "rain mode" which simply shuts off the signals to the valves. If you shut off the power to the controller, you may need to reprogram the time, and all your other settings in the spring. Use rain setting for digital controllers. Turn off the power for controllers that use dial (like an analog clock) to save electricity. If a pump is wired to your controller you should disconnect the power to the controller to avoid damaging the pump.



3. Above ground gear-drive rotor sprinklers need the water drained out of them or they may freeze and rupture. If the water doesn't drain out, you will need to install a 1/2" drain valve somewhere on the sprinkler supply pipe to drain the water out. You can also remove the rotors and shake the water out of them, then replace them (or store them inside for the winter).

4. Above ground piping should be insulated.



5. Insulate backflow preventers and valves if they are above ground. Do not block the air vents and drain outlets on backflow preventers. A cheap trick is to wrap the valve or backflow preventer with some R-11 fiberglass insulation or ready-made insulation blankets.



Once you have winterized your irrigation system, you never have to worry about it again. The insulation can stay in place all year long. You just need to do pre-season maintenance each year in early spring!

Waterworks Districts Project

District 40, Antelope Valley

Avenue K 36-inch Transmission Main Phase I

The District recently completed constructing approximately 8,000 linear feet of 36-inch-diameter steel water transmission main along Avenue K between 10th Street West and 5th Street East in Lancaster. This new segment of transmission main will improve the water service reliability in the Lancaster area of the District. Project construction began in March 2010 and was completed in April 2011.



*Access and Manage your
Account Anytime,
Anywhere*



Simply call **877-637-3661**.
Our new Interactive Voice Response System
will guide you through the process.



Water conservation and efficient use of our most precious natural resource is a way of life!

REBATES

We would like to thank all customers who participated in the LACWD REBATE PROGRAM. By installing water-efficient devices in your homes, you are able to save water, money, and the environment. This fiscal year, our rebate program was very successful and all available rebate funding has been provided.

The rebate program is now closed for new applications and will resume on July 1, 2012.

For District 36 (Val Verde) customers

Free Residential Landscape Program:

Attend a weather-based irrigation controller training and receive a free controller. Call Rene Emeterio at (877) 242-2262.

Free Large Landscape Program:

Get a free water-use check-up and qualify for water-saving devices. Call Kriss Keogh at (661) 510-1238.

Free Workshops for Growing a Beautiful & Water-Efficient Garden:

For the 2012 schedule, visit www.clwa.org. To register, call (661) 513-1230.

Annual Water Rate Adjustment

The California Government Code allows retail water utilities to make annual water rate adjustments automatically to offset cost increases due to inflation and/or the cost of purchasing wholesale water to supply our customers. Wholesale water agencies recently adopted increases in their rates, and wholesale water costs account for a significant portion of the Districts' water rates. As the result of this increase, the average monthly water bills will increase for all customers effective January 1, 2012, except for Kagel Canyon.



Mark Your Calendars

March 16-18, 2012 — AV Home Event, Lancaster Fairgrounds

April 21-22, 2012 — Poppy Festival, Lancaster City Park

For more information, visit www.lacwaterworks.org

For District 29 (Malibu and Topanga) and 80 (Marina del Rey) customers

MWD Rebate Program

District 29 and 80 customers are eligible to receive rebates from Metropolitan Water District for the following items:

High Efficiency Clothes Washer—\$85

Rotating Sprinkler Nozzles—\$3

Weather Based Irrigation Controller

- Less than one irrigated acre—\$80

- One irrigated acre or larger—\$25/station

Visit www.socalwatersmart.com for more information and to apply online.

For District 29 (Malibu and Topanga) customers

Upcoming incentives for 2012:

Landscape survey and incentive program -

Homeowners in Malibu can qualify for reimbursements of up to \$1,000 in irrigation system improvements that eliminate runoff.

Water efficiency for schools and hotels program -

Qualify for free toilets, faucet aerators, and irrigation controllers.



Let Us Know

To report water leaks or nuisance water running into the street, call 1 (800) 675-HELP. Please provide an address for our crews to investigate.

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P.O. Box 1460

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Phone: (626) 300-3362

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www.lacwaterworks.org

